

Before You Tell it

to

Your Inspector

General

I Got A Beef
With The System!
What steps should
I take now?

✓ **Be sure you have a problem, not just a peeve.**
(Are the cooks turning out lousy chow or was it just one bad meal.)

✓ **Give your chain of command a chance to solve the problem.**

(Many problems must be addressed to the chain of command for resolution

✓ **If IG assistance is needed, contact your local IG**

(IGs at higher commands will normally refer the case to the local IG for

✓ **Be honest and don't provide misleading information.**

(IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information.)

✓ **Keep in mind that IGs are not policy makers.**

(If a policy is flawed you can submit proposed change on a DA form 20

✓ **Keep in mind that IGs can only recommend, not order a resolution.**

(Only Commanders can order; the role of the IG is to advise the Commander.)

✓ **Remember IGs can only resolve a case on the basis of fact.**

(Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence.)

✓ **Don't expect instant action on your request... Be patient.**

(Investigations take time, and IGs tend to have heavy workloads.)

✓ **Be prepared to take "No" for the answer.**

(In any case "Yes" or "No", the IG will explain why.)

The ASC IG can be reached at DSN 793-5341//COMM 309-782-5341.



To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem-solving is one of the IG's primary missions.